So, what’s been happening?

- The CCTV drainage surveys are now complete to ground floor drainage, roof and walkways
- Fire stopping surveys are complete
- Tank room roofing works are 95% complete
- Main roof area and handrails are 90% complete
- Tank room upper concrete repairs cut out and exposed to aid roof completion
- Concrete repairs are ongoing

Your Resident Liaison Officers

Your Resident Liaison Officers (RLO) are based on site from 8am to 5pm, Monday to Friday.

If you have any questions regarding the works or wish to have a break, you are most welcome to come and have a cup of tea with us in the respite unit.

Linda Jones
07950 301502

Janice Lowe
07748 788813

Bunmi Akinyemi
07884 580848

Colour Choice Results

24 Colour Choice Sheets were returned for the communal areas and are as follows:

**Steel Galvanised Balustrade**

The majority choice is Dark Grey

- Dark grey (P4460H) 19
- Light Grey (L9710E) 8

**Internal staircase and lift lobby's**

The majority choice is Grey

- Apple White (D3890M) 6
- Cream (C0890N) 5
- Grey (R5710C) 16

49 Colour Choice Sheets were returned for the door colour and design and are as follows:

The majority choice is the Warwick door in Black

- Black 19
- Blue 8
- Green 4
- Red 6
- White 12
Please be aware while scaffold is up around your home
Our operatives will be surveying and/or working on the scaffold around your block between 8am - 5pm, Monday to Friday.

Please be aware they may be able to see into your home so we ask you take extra care during the works.

Should you wish more information, please get in touch with your Resident Liaison Officers.

SCAFFOLD SECURITY

VERY IMPORTANT
It has been reported that people are accessing the scaffold. Needless to say this is extremely dangerous and could result in injury or death.

Our site management and Tower Hamlets Homes are aware of these issues and are at present doing all that is possible to prevent them.

These acts are unlawful and we ask you to be extra aware. If you see anyone on the scaffold after working hours, please report it to the local police station by calling 101 non emergency or 999

Some people often see scaffold as adventure playground equipment and do not realise it has the potential to be very dangerous. With your help in reporting such cases, we can reduce the risk of any unnecessary accidents occurring.

If you have any information or see anyone behaving suspiciously please speak to our Resident Liaison Officers in confidence and we will contact Tower Hamlets Homes for action to be taken.

Our Site Managers
Mark Hunt (Senior Site Manager) and Jonathan Taylor (Site Manager) are based on site and are responsible for the daily running of the contract.

Site Safety
Site safety is very important. Whilst every precaution is taken to ensure the safety of everyone living and working on site, we would ask for your full cooperation in helping us carry out the works in the safest possible manner.

Please
• Do not enter the site / work areas
• Do not climb scaffold at any time
• Keep children away from work areas

If you see anyone on the scaffold after working hours, please call the police: 101.

Have we been considerate?
If you think someone has done a good job or gone over and above what you would expect, please ask your Resident Liaison Officers for a “Have I been considerate” leaflet, to let us know about it.

This information is most welcome and we like to praise our workers too.

Roofing award
We are pleased to announce our roofing contractor has been presented with an award by Langley roofing materials manufacturer for contract of the month.
Over to you…

We welcome resident ideas on any subject; be it your favourite recipes, upcoming meetings, announcements or anything else you wish to share. Please contact your Resident Liaison Officers with any articles.

Residents Web Portal
An online web portal is available to the residents on our Tower Homes contract.

The portal holds information relating to our works for Tower Homes such as newsletters, vacancies, contact details, works taking place, competitions and events to name a few.

You can access the web portal by following the steps below:

• Go to our website www.mulalley.co.uk
• Click on the Residents Login button on the bottom of the web page
• On the Residents Login page click on the Tower Hamlets Homes logo
• Enter the web portal password tower131
• You are now in the web portal

Please note: The web portal is not a replacement for any of our letters or publications; it is an additional feature that has all of the information we have given you in one place.

If you would like to see something else added to the web portal, please let your Resident Liaison Officer know.

Do you know about MyTHH
Tower Hamlets Homes has an online service for residents called MyTHH.

You can manage many transactions online with a live view of rent, service charge accounts and repairs on your property or estate.

Register now at my.thh.org.uk

We have people working in your area
All Mulalley staff, subcontractors or visitors carry identification. You should not allow anyone into your home that does not have an identity badge.

Emergencies
Emergency repairs are when work is needed to avoid danger/risk to the health of the resident, or prevent serious damage to the property.

If you have an emergency involving our works or our site during working hours (8am to 5pm) please contact your Resident Liaison Officers or any of the Site Management team.

If the emergency is as a result of Mulalley working in your home outside of normal working hours (above) please contact 0800 028 7353.

Repairs and emergencies not related to our works
For repairs and emergencies not related to Mulalley works, please contact Tower Hamlets on 020 7364 5015 and select option 1.

A word from us
The team would like to assure residents that our aim is to reduce disruption to you during the works and thank you for your patience and cooperation.

Over to you…

We welcome resident ideas on any subject; be it your favourite recipes, upcoming meetings, announcements or anything else you wish to share. Please contact your Resident Liaison Officers with any articles.