
13th Sept 2019

4 Chicksand Street

Dear name,

Join us on Tuesday 15th October 2019 at 2.30pm, outside your block for a final check of your external works.

It has been approximately 12 months since we finished the works to your block.

Engie and Tower Hamlets Homes know that sometimes things go wrong after the works have been completed. Engie stand by their work, and have a 12 months warranty on top of any other manufacturer guarantees.

We want to make the most of this warranty, and we will be visiting to check that the works are still good before it ends.

Can't join us on Tuesday 15th October 2019

Contact us on 020 7364 5015 or contactus@thh.org.uk if there are any defects you would like to report to us and you can't make the visit.

After the warranty ends

Please do not worry – if anything goes wrong after the warranty ends, we will fix it like a normal repair. You can report repairs to us by calling us **on 020 7364 5015 (Option 1).**

Yours sincerely,

Rea Hunt
Resident Liaison Coordinator

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