For immediate release

Date: 12 February 2009

Leaseholders and Freeholders – be in the know, come to the next focus group meeting

Our leaseholders and freeholders are encouraged to come along, be informed and have their say at our next leaseholders' focus group meeting on Thursday 26 February 2009 at 6pm.

Tower Hamlets Homes Chief Executive Gavin Cansfield said the monthly meeting was an opportunity for Tower Hamlet Homes, our leaseholders and freeholders to have an honest conversation about issues such as the quality of estate services like caretaking, cleaning and grounds maintenance; repairs; service charges; and customer satisfaction.

Mr Cansfield said: "This month's meeting will focus on major works, letting leaseholders and freeholders know about the consultation process and what to expect from the start to finish of a major works project. A representative from the major works team will also be on hand to answer any questions."

"We know that we need to make a step up in the quality of services leaseholders receive. These meetings will be a real opportunity for leaseholders and freeholders to tell us what they are looking for and another way we can keep them in the loop about issues affecting them," Mr Cansfield added.

"I encourage our leaseholders and freeholders to come along to the next meeting at the Toby Club in Bethnal Green."

For more information about the meetings please contact Gabriel Brown on 020 7364 0961, gabriel.brown@towerhamletshomes.org.uk.

ENDS

Notes to editor:

1. Tower Hamlets Homes (THH) is an arm's-length management organisation (ALMO) managing approx. 22,000 tenants and leasehold properties on behalf of the Tower Hamlets council. Tower Hamlets Homes, which went live on 7 July 2008, is a not-for-profit and 100% owned by the TH Council. www.towerhamletshomes.org.uk

Communications Team, Tower Hamlets Homes, Jack Dash House, 2 Lawn House Close, Marsh Wall, London E14 9YQ

Press contacts:
Melissa Lathouras, Tower Hamlets Homes, email:
melissa.lathouras@towerhamletshomes.org.uk, tel. 020 7364 7359