Board questions 19 September 2016

“I have been advised by the Tower Hamlets parking team that provided that a vehicle has a valid estate permit, the holder can park that vehicle on any part of the estate. This (apparently) includes; common areas, emergency services access points, disabled ramps, and gardens and walk ways.

Could the Board confirm the truth or otherwise of this statement? And if it is true, how this affects THHs Duty of Care to its residents?”

Answer:

The permit holder must park in their allocated bay, if this bay is occupied by a vehicle with no permit, the permit holder can park in any other bay on the estate or park where they do not create an obstruction. Ideally a permit holder will park in a visitor or contractor bay.

A permit holder cannot park in common areas e.g. in front of bin stores, emergency access points, disabled ramps, gardens or walkways.

Resident can call our parking enforcement contractor NSL on 08433 571 555, they will aim to attend within 30 minutes and ticket the vehicle.