Board questions 15 December 2015

1. Regarding the new 'slam" style security gates currently being fitted to homes in THH properties. What is the policy regarding Noise Nuisance (ASB) caused by these gates?

Answer:

THH is not fitting security gates to any properties presently - if anything, where security gates present a fire risk on balconies they are being removed. THH is fitting new front entry doors to tenanted properties as part of the decent homes programme; these reduce the fire risk to the property and block, as well as being secure by design. We are not aware of any misuse of these doors to cause noise nuisance, but any concerns can be reported to our ASB team in the usual way.